



SPECTRUM

DERMATOLOGY OF SEATTLE

FINANCIAL POLICY

Today's Date _____

Thank you for choosing Spectrum Dermatology of Seattle for your care. We are honored to be of service to you. The following is a statement of our financial policy. We want you to understand it and be comfortable with it. We require that you read it and sign it prior to receiving evaluation or treatment from us. Please do not hesitate to ask questions or discuss any concerns.

Patients with Insurance: We can bill most insurance carriers for you, both primary and secondary. However, this is not a guarantee of payment, therefore it is important for you to be aware of your insurance coverage, benefits, and limitations. We will bill your insurance carrier; however, you are responsible for the full charges of your visit. Your insurance policy is a contract between you and your insurance carrier. Since we are not party to that contract, you are responsible for understanding how your insurance works (For example: Is a referral required for your visit with Spectrum Dermatology of Seattle? How much is left to pay on your deductible?). We do not routinely research why an insurance carrier has not paid or why it paid less than anticipated for your care. If your insurance carrier declines a claim due to inaccurate or incomplete information you have provided to us or to them, we may still bill you directly for the unpaid balances. We are not obligated to wait for you to resolve a dispute with your insurance carrier before seeking payment from you. As a courtesy, we will help you as best we can to get proper and timely payment from your insurance carrier.

Your provided signature authorizes payment of medical benefits to Spectrum Dermatology of Seattle for any services furnished by providers of Spectrum Dermatology of Seattle. You authorize the physician and clinic to release any information to process insurance claims. This authorization is in effect indefinitely until revoked in writing.

Medical insurance claims: Once your insurance has processed our claim, they will send an Explanation of Benefits (EOB) to both you and our office, showing what your total patient responsibility is. You typically receive the EOB before we do, so if you disagree with the patient responsibility amount owed, it is your responsibility to contact your insurance carrier immediately.

In Network Coverage: If we have a contract with your insurance carrier, then the maximum financial responsibility (cost of your visit) for you and your insurance carrier combined is determined by our contract with them and is called the "allowable fee" for the services rendered. Your copayment is due at the time of your visit. Once your insurance carrier processes your claim, we will bill you for the remaining balance.

Out of Network Coverage: If we do not have a contract with your insurance carrier, then the maximum financial responsibility (cost of your visit) is determined by Spectrum Dermatology of Seattle prices for the services rendered. Your copayment is due at the time of your visit. We will attempt to bill your insurance carrier for the balance. Your insurance carrier will reimburse at an out-of-network provider rate. It is your responsibility to make sure you have out-of-network benefits. Your remaining balance may be higher than a balance for the same services provided by an in-network provider. We will bill you for the remaining balance.

Medicare Patients: We bill Medicare for you. To do this, we must have your signature on file. We also bill Medicare Supplements and secondary insurance carriers for you. Your copayment is due at the time of your visit.

Non-covered Services: Cosmetic services cannot be submitted to insurance. Some insurance carriers deem certain procedures as cosmetic, such as skin tag removals. It is your responsibility to understand your benefits. Please see separate Notice of Cosmetic Dermatology Non-Covered Services and Self Pay Waiver.

Private/Self-Pay Patients: Private pay/uninsured patients are required to pay a \$250 deposit prior to the visit. Payment arrangements must be made for any future services. Procedures, biopsies, and laboratory testing will incur separate fees as determined by Spectrum Dermatology of Seattle and outside laboratories we collaborate with, respectively.



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Minor Patients: A parent or legal guardian must accompany minors at the time of the initial visit, and this person becomes the party responsible. Unaccompanied minors at subsequent visits are still expected to make copayments and update patient and insurance information as needed. If parents are separated or divorced, and the parents share financial responsibility for the minor, then accurate information and signed consents from both parents are required. In the event of any disputes, the parent or guardian who accompanied the minor at the initial visit is the party responsible for all balances.

Missed Appointments/Cancellations: If you no-show or cancel/reschedule an appointment without 24 hours' notice, the following fees will apply: \$75 for general medical appointments and \$150 for cosmetic and surgical appointments.

Returned Checks/Insufficient Funds Fee: If any payment (for example, a check) is returned due to insufficient funds, there will be a \$50 fee.

As part of our Financial Policy, prior to receiving service, we require that you provide a credit card on file with our office.

How your credit card information will be secured and utilized: Upon registration, you will be asked to provide our office with your preferred payment card. We will store your payment information in our HIPAA compliant, secure software for future transactions. Office personnel will not have access to your card information. For your protection, only the last 4 digits of your card will show in our system.

Billing Process: Our office billing statements generate on a 28-day billing cycle. Any balance accumulated by the 28th-day billing cycle shall be resolved by automatic payment transaction with the preferred payment card authorized for our office use. You will receive a receipt of payment for any and all payment transactions for your records. If for any reason the card on file does not resolve the balance due, we will mail you a statement with any 30, 60, and 90-day past balances due. If your balance has gone over 90 days past due, you will be notified that your account has been placed into a pre-collection status. If your balance has gone over 120 days past due and there has been no record of any good faith efforts to resolve this balance, we will then mail a final statement noting that after several attempts to reach you, your account has gone over 120 days past due and has been sent to collections.

Forms of Payment: We accept cash, check, VISA, MasterCard, and AMEX.

Please also note the following:

If your card on file expires or otherwise becomes uncollectable, we will expect you to promptly provide a new means of payment.

All credits and/or refunds due back to your account after your insurance claim has been processed will be issued in the form of a check.

Should your credit card be mistakenly run, we will immediately issue a refund.

Although our staff can provide information on what services are provided by the office, we cannot guarantee your insurance coverage. You are responsible for knowing what services are covered, how often, and how much of the cost is your responsibility. You will be responsible for any portion of services that your insurance does not cover.

If you would like to pay over the phone or have questions about your bill, please call our office at 206-707-9299.

CREDIT CARD AUTHORIZATION

Credit Card Information

Card Type: MasterCard VISA Discover AMEX Other:

Cardholder Name (as shown on card):

Last 4 digits of Card Number:

Expiration Date (mm/yy):

Cardholder ZIP Code (from credit card billing address):

I, _____, authorize Spectrum Dermatology of Seattle to charge my credit card above for agreed upon purchases. I understand that my information will be saved to file for future transactions on my account.

Signature: _____ Date: _____

MEDICARE PATIENTS ONLY:

This office is required to keep your signature on file authorizing us to file claims to Medicare for you and to release information to that payor if they require it for the proper consideration of a claim. PLEASE READ AND INITIAL THE FOLLOWING STATEMENT.

I authorize any holder of medical or other information about me to release to the Social Security Administration and Health Care Financing Administration or its intermediaries or carrier any information needed for this or a related Medicare claim. I permit a copy of this authorization to be used in place of the original, and request payment of medical insurance benefits either to myself or the party who accepts assignment. Regulations pertaining to Medicare assignment of benefits apply. _____ (Your Initials)

If you have a supplemental policy and it is a MEDIGAP policy to which your Medicare Carrier automatically "crosses over," PLEASE READ AND INITIAL THE FOLLOWING STATEMENT

I request authorized MEDIGAP benefits be made on my behalf for any services furnished to me. I authorize any holder of medical information to release to the above MEDIGAP carrier any information needed to determine these benefits or the benefits payable for related services. _____ (Your Initials)